

# PRIVACY POLICY

Last updated: 04.07.2025

## Introduction

Welcome to The Creative Cove ("Company," "we," "our," "us"). We are committed to protecting your privacy and ensuring the security of your personal information.

This Privacy Policy outlines how we collect, use, disclose and safeguard your data when you visit our website [www.thecreativecove.net](http://www.thecreativecove.net) (the "Site") or use our services (the "Services").

By using our Site and Services, you agree to the terms of this Privacy Policy.

## Information That We May Collect

### Personal Information

When you use our Site or Services, we may collect personal information that you voluntarily provide to us, including but not limited to your name, email address, phone number and any other information you provide through forms or communications with us.

### Usage Data

We may collect information about your interaction with our Site, such as your IP address, browser type, operating system, pages visited and the time and date of your visits. This helps us understand how users interact with our Site and improve their experience.

### Cookies and Tracking Technologies

We use cookies and similar technologies to collect data about your browsing behaviour. For more details on our use of cookies, please refer to our Cookie Policy which is displayed on our website.

## How We Use Your Information

We use the information we collect for various purposes, including:

To provide, operate and maintain our Site and Services.

To improve our site, services and customer support.

To send you updates, newsletters and promotional materials (if you have opted in to receive them).

To respond to your inquiries and process your requests.

To analyse usage patterns and enhance the functionality and performance of our Site.

To ensure compliance with legal obligations and protect our rights and interests.

## **How We Share Your Information**

We may share your information in the following circumstances

### **Service Providers**

We may disclose your information to third-party service providers who perform services on our behalf, such as website hosting, analytics and marketing services. These providers are obligated to protect your data and use it only for the purposes for which it was disclosed.

### **Protection of Rights**

We may disclose your information to enforce our Terms and Conditions and protect our rights, property, safety or that of our users or others.

## **Data Security**

We implement reasonable security measures to protect your information from unauthorised access, use or disclosure. However, no method of transmission over the Internet or electronic storage is completely secure, and we cannot guarantee absolute security.

## **Your Data Protection Rights**

Depending on your location, you may have the following rights regarding your personal information:

### **Access**

You have the right to request access to the personal information we hold about you.

### **Correction**

You can request that we correct any inaccuracies in your personal information.

### **Deletion**

You may request the deletion of your personal information, subject to certain legal exceptions.

### **Objection**

You can object to the processing of your personal information under certain circumstances.

### **Restriction**

You may request the restriction of processing your personal information in certain situations.

### **Data Portability**

You have the right to receive your personal information in a structured, commonly used format and to transmit it to another data controller.

To exercise these rights, please contact us using the details provided at the end of this policy.

## **Third-Party Links**

Our Site may contain links to third-party websites or services. We are not responsible for the privacy practices or content of these third parties. We encourage you to review the privacy policies of any third-party sites you visit.

## **Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated revision date. We encourage you to review this Privacy Policy periodically to stay informed about our practices.

## **Contact Us**

If you have any questions or concerns, please contact us and we will be happy to help.

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